

Computer MD

Joining Computer MD during my first year of high school, I became part of a four-person team providing systems consulting and repair. Initially responsible for the in-house construction of new computer systems, my role at Computer MD grew as I began consulting customers and providing on-site repair. Typical clients I would serve included law firms, currency exchanges, manufacturing companies, and residential customers. While visiting these clients, it was my top priority to be courteous, attentive, and capable of explaining their computer problems in a way that they could easily understand. To ensure the customers satisfaction, I would often stay on-site outside of my normal hours to complete the task and verify that the problem was resolved.

Continuing my employment the summer after my freshman year of high school, working at Computer MD became a full time summer position. Working 9 to 5 everyday, I experienced my first taste of the corporate environment. Ever since that summer I have been impatiently waiting to graduate college and return to the working world, as I love the constant challenges it provided. By working real world problems and generating real results, I was motivated unlike I had ever been before. Given the feeling accomplishment the job provided, I actually enjoyed getting up to go to work and see what challenges the day would present. By taking these challenges head on and dedicating myself to finding their solutions, I achieved a success rate that my supervisor thought was outside my reach.

As my reputation of reliability grew, my supervisor instilled greater trust in my abilities and I was given additional duties such as customer management and product purchasing. This trust was tested and proven when my supervisor had to leave the country for a family emergency, which necessitated that he place me in a business management role. Maintaining the company while he was away, I made distant service calls, balanced telephone technical support, and coordinated strategy until he could return. Upon his arrival home, I was slightly disappointed to relinquish the increased authority, as I really enjoyed the fast pace and decision-making abilities.

At the end of the summer and the start of another school year, I decided it best to leave the company and pursue my schoolwork as my top priority. While I missed the “real world” challenge of the position during the school year, not remaining employed by Computer MD paid off when one of their customers, Keystone Companies, offered me employment for the upcoming summer as their Network Administrator.